



# National Housing Conference 2008



Dillwynia Accord Shared Access Trial: Women Exiting Prison Program  
Outer Western Sydney – Housing NSW, Dillwynia – Dept of Corrective Services,  
Wesley Mission





# Background

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- The Inside-Out program
- Lessons learnt from the program
- The door of opportunity opens... the Accord
- Housing NSW joins the team





# Partners

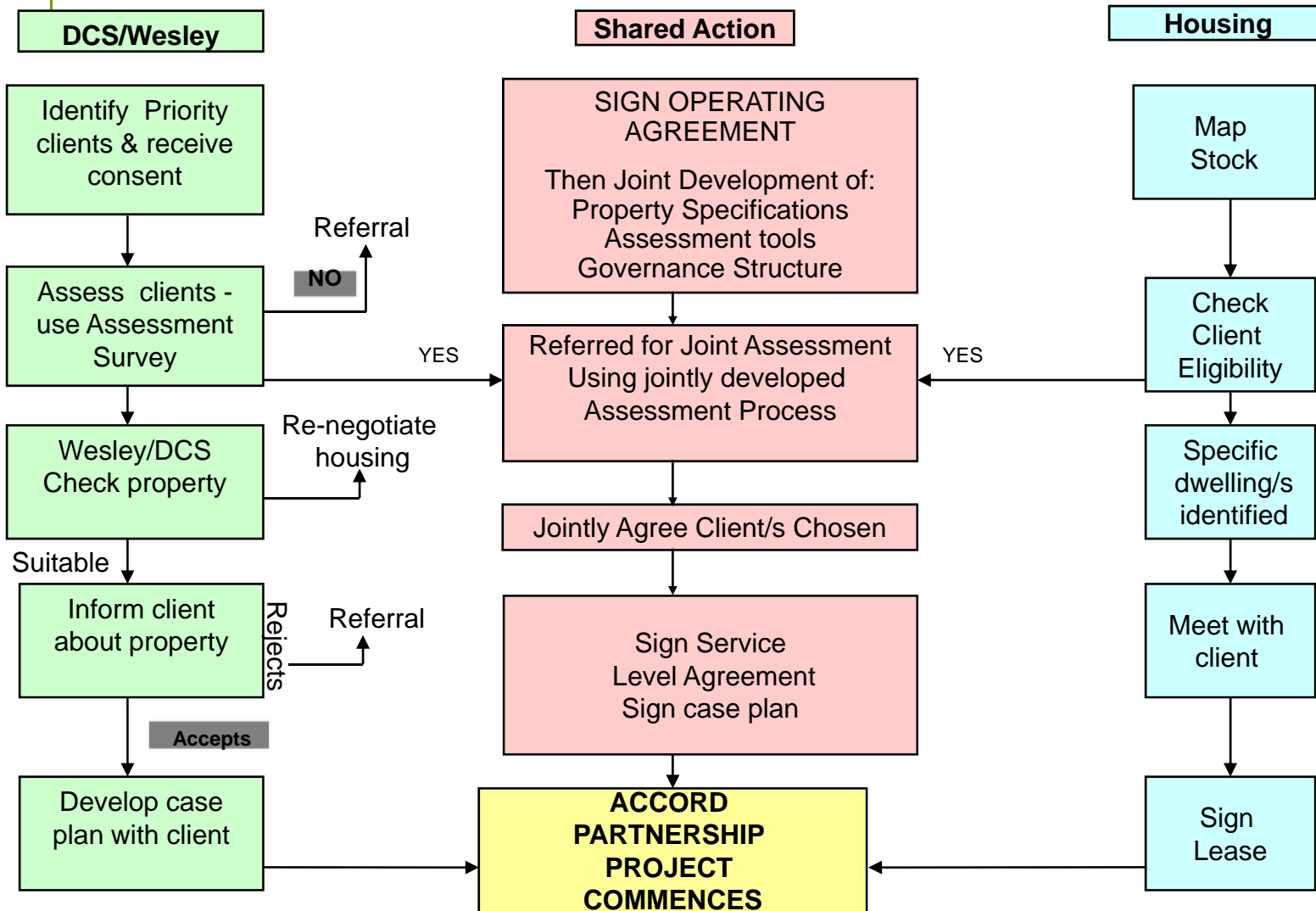
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- Department of Corrective Services: Dillwynia
- Housing NSW: Outer Western Sydney
- Non-government organisation: Wesley Mission





# Dillwynia Accord Partnership Action Flowchart



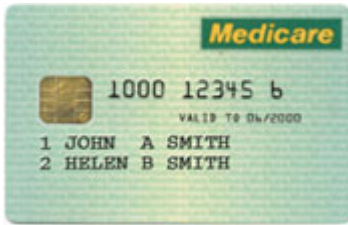


# Lessons Learnt along the Way

- Development of plans, risk assessment tool and letters on the way
- Flexibility and autonomy around Agreement
- Understanding client trust, need and perceptions
- Understanding “loneliness” and the importance of maintain momentum of non-government organisation
- The importance of maintaining and delivery of data



# What's in the bag



Medicare Card



Centrelink Details

A birth certificate form from South Australia. The title is "BIRTH CERTIFICATE" under "SOUTH AUSTRALIA". It contains fields for CHILD (Surname, Given Names, Sex, Date of Birth, Place of Birth), MOTHER (Surname, Maiden Surname, Given Names, Date of Birth, Place of Birth, Occupation, Address), FATHER (Surname, Given Names, Date of Birth, Place of Birth, Occupation, Address), MARRIAGE OF PARENTS (Year of Marriage, Place of Marriage), PREVIOUS CHILDREN OF PARENTS (Given Names (last, date of birth)), INFORMANTS (Name, Relationship to Child), and REGISTRATION (Registration Number, Date). The form is filled with sample data, including "MALE", "18/02/2003", "WOMEN'S AND CHILDREN'S HOSPITAL, NORTH ADELAIDE", and "PORT AUGUSTA 5700".

Birth Certificate



Certificate of Achievement





# Client Stories

- Kayla - present situation
- Emily - an opportunity lost
- Sally – my success





# Successful Outcomes for Clients

- Compliance with case plans
- Community reconnection and belonging
- Successful completion of parole
- Reduced recidivism
- Sustaining tenancies
- Employment
- Further education
- Exit strategy - success





# Challenges

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## Housing NSW

- Better aligning products and services
- Cultural shift – understanding lateral partnership processes versus traditional style

## Department of Corrective Services

- Enhanced support services
- Expansion and acceptance of the program
- Reduce re-offending

## Wesley Mission

- Resources and needs of inmates upon release
- Regular engagement after release





# Where to...the Future

- Partnership to continue to 2009
- Enhancement and expansion
- Addressing the challenges
- Developing access pathways
- Involving other human service agencies.
- Increasing resource capacity
- Maintaining a sustainable service

